

A Family Tradition of Dispensing & Caring for 100 Years



1920 - 2020

Celebrating

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Mandeville, Jamaica

A Message from the Governor-General His Excellency the Most Mon. Sir Patrick Allen ON, GCMG CD, KSt.j



His Excellency
the Most Mon. Sir Patrick Allen ON,
GCMG CD, KSt.j

It is a landmark and a legacy built on dedication to caring for people and their families with professionalism.

The pharmaceutical industry is a key cornerstone of our society. It assists persons to manage and address their health concerns responsibly while also contributing significantly to our economy. Since 1920, the Jamaican economy has benefitted from the entrepreneurship of the Haughton family, in not only the valuable products and services that the Pharmacy has provided, but also through the distribution of retail pharmacy software, which is widely used across Jamaica.

As trusted health advisors, I remind you of the responsibility which you have to safeguard the well-being of Jamaicans and their families with patient education, counselling, control, and prevention.

On this momentous celebration and recognition of your 100th anniversary, I commend you for your outstanding service and urge you to continue your tradition of dispensing pharmaceutical care as you work towards a future shaped by healthy people and driven by a focus on wellness.

Congratulations and best wishes for the future!

“On this momentous celebration and recognition of your 100th anniversary, I commend you for your outstanding service and urge you to continue your tradition of dispensing pharmaceutical care as you work towards a future shaped by healthy people and driven by a focus on wellness.”

Haughton's Pharmacy is a multi-generational enterprise, which has proven its commitment to the citizens of Mandeville and its surrounding environs for the past century. Haughton's represents more than a dispensary.

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A Message from The Most Hon. Andrew Holness, ON, MP, Prime Minister



The Most Hon. Andrew Holness, ON, MP, Prime Minister

It gives me great pleasure to extend hearty congratulations to Haughton's Pharmacy on celebrating a century of service to Jamaica. On this your 100th anniversary, I am pleased that your tenure has been marked by exceptional service in health promotion in Jamaica through pharmaceuticals.

Haughton's Pharmacy has maintained a commendably

high standard of professionalism while serving the community of Manchester and by extension, the wider Jamaica.

The story of the birth of Haughton's is truly remarkable and will inspire generations to come.

In 1920, from humble beginnings, founder, Richard Haughton moved his family from Spanish Town to Mandeville. This move would signal the birth of what would become one of Jamaica's longest serving family owned and operated businesses in the southern end of our country.

As a landmark business, Haughton's has been filling and dispensing prescriptions, playing its part in the health and wellbeing of our citizens. As an entity known to give back to the community, we commend their altruism and commitment to national development. I applaud the cohort of Pharmacists who have dedicated themselves to serving the needs of their

stakeholders with great distinction. As a member of the health sector of our country, Haughton's provides invaluable service and are a dependable brand in the sector.

My Administration is particularly proud of the Management and staff of Haughton's Pharmacy who have been true champions in promoting health and wellness in rural Jamaica, partnering with the Government and stakeholders through various health fairs and public education drives.

As a model business within the southern environs, I urge you to maintain that true Jamaican spirit and remain true to overarching principles, code of ethics and conduct which regulate the sector.

As you mark 100 years of reliable and distinguished service, I wish for you continued success. I am certain that Jamaica will continue to enjoy your services for 100 more years and beyond.

Haughton's Pharmacy has maintained a commendably high standard of professionalism while serving the community of Manchester and by extension, the wider Jamaica.

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A Message from the Minister of Health & Wellness Dr. the Hon. Christopher Tufton, MP

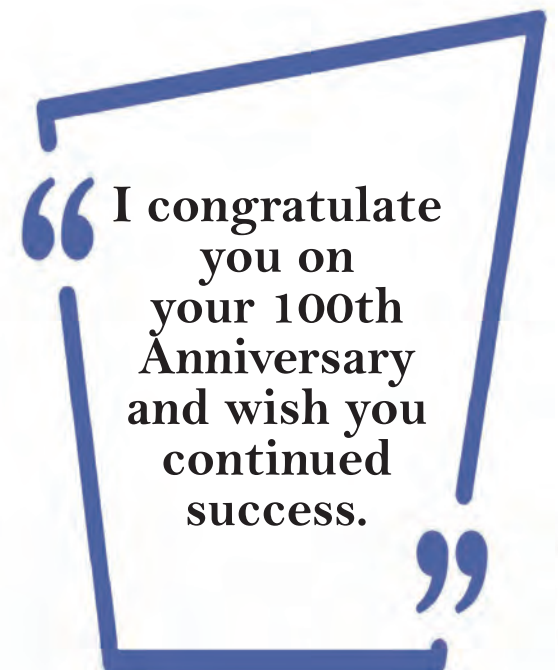


Dr. the Hon. Christopher Tufton, MP

I wish to congratulate Haughton's Pharmacy on its 100th Anniversary. Your organization continues to play a critical role in the society, by providing necessary medication, medical equipment and supplies. Over the last few months, COVID-19 has posed a serious public health threat, for Jamaica and without a doubt, you have risen to the occasion to form part of the island's first line of defense. With the incorporation of technology and other creative methods, you were able to ensure the population continues to benefit from your tradition of dispensing and caring for the Jamaican people.

We are relying on your trail of excellence to help us chart our new way in delivering on the ambition of Jamaica's Vision 2030 National Development Plan; "to ensure the provision of quality health services and to promote healthy lifestyles and environmental practices," as we strive to attain and sustain a "healthy people, healthy environment." To accomplish this and more, the Ministry of Health & Wellness will need the support and partnership of all our stakeholders, including our pharmacists.

Again, I congratulate you on your 100th Anniversary and wish you continued success.



Congratulations
Haughton's Pharmacy
 on Achieving
100 NOT OUT!!!
 from
LAW OFFICE OF
Shelly-Ann Beckford- Louden
 BA, LLB

ATTORNEY- AT- LAW

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A Message from Rhoda Moy Crawford, MP Manchester Central



Rhoda Moy Crawford, MP Manchester Central

community is preserved. It is no wonder that Haughton's Pharmacy continues to withstand the tests of local, national and global shocks. So much so that they have become an household name.

As a customer and a daughter of Mandeville, I can testify that Haughton's Pharmacy is more than just a dispensary, for they provide immeasurable welfare services to the community.

As the Member of Parliament, I am proud of the services that the Haughton's Pharmacy have offered and continue to offer. On behalf of a grateful people, I say thank you.

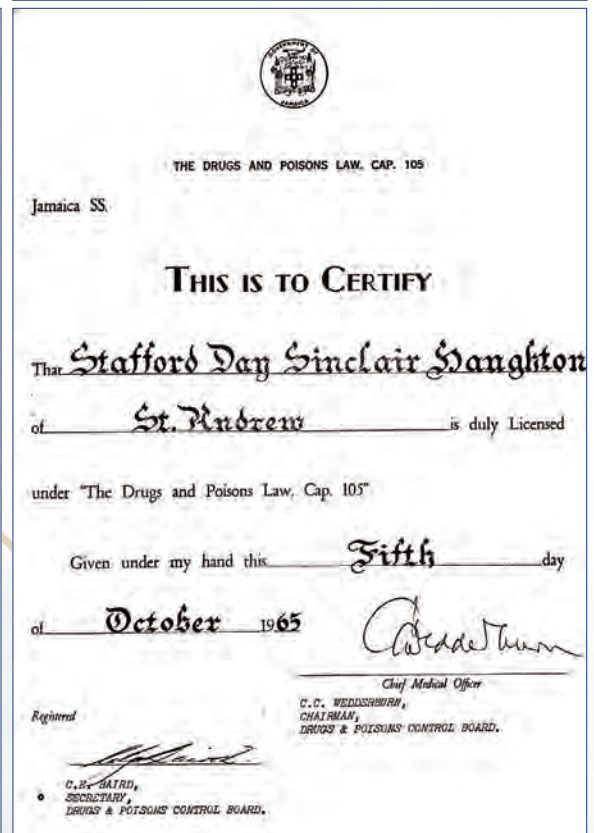
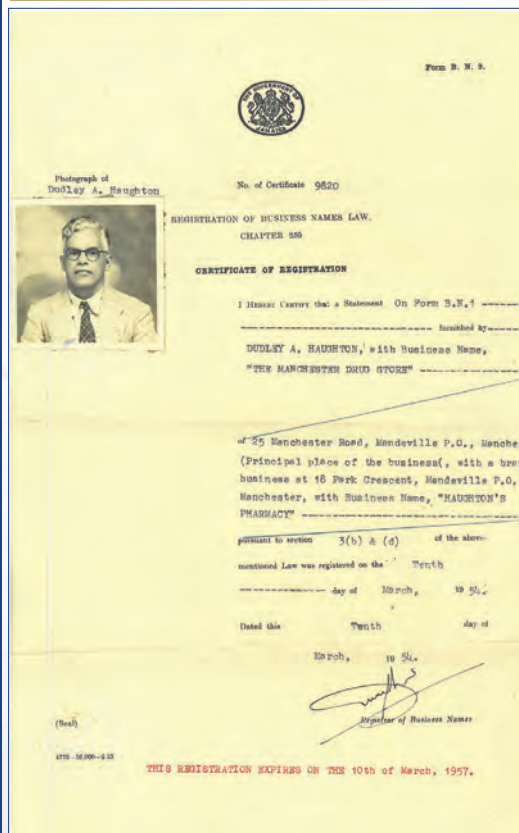
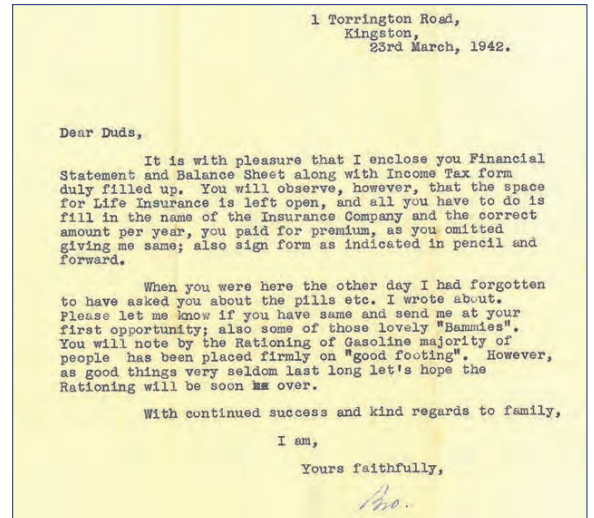
Heartfelt Congratulations Haughton's Pharmacy for the achievement of this outstanding milestone. May the name Haughton's Pharmacy remain synonymous with excellence, care and love. The community looks forward to another 100 plus years of your services.

The backbone of our economy and communities have been built on small and medium size businesses. Most, started by families and have stood the test of time. Contributing meaningfully to lives through employment, philanthropy and other developmental activities.

Haughton's Pharmacy has been one of the backbones of Mandeville for a CENTURY. They have never failed in their efforts to ensure that their rich family history; centred on love and care for the wider

Historical Records

From top right-hand corner is a note that Dudley Haughton received from his accountant, Mr Phillips in 1942. Just below that is Stafford Haughton's Pharmacist Certificate from 1965 and directly opposite is the registration of the business certificate from 1954.



Happy 100th ANNIVERSARY HAUGHTON'S PHARMACY.

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Haughton's Pharmacy Company History 100 Years 1920 - 2020

When Richard Henry Haughton moved his family to Mandeville in 1920, to start his own drug store business, he had no notion that his legacy would span ten decades. In those days, Mandeville, the capital of Manchester, having just been carved out of two parishes, was abuzz with new life and business. It was a definite period of growth for this community and more people moved from the plains of Kingston and St. Andrew to the cool hills of Mandeville.

Richard Henry Haughton was born in St. Jago de la Vega, Spanish Town in 1866, to an Indian mother

and a Scottish father. In 1885, at the age of nineteen, he qualified as a druggist, along with a number of more experienced older gentlemen who had been working in hospitals for many years. As time passed, the rules changed and the age limit to sit such exams was raised to 21 years - he was thus a pioneer on many fronts.

It was in 1907, just after the earthquake that destroyed Kingston and Port Royal that he visited Mandeville and met Ida Margaret Elizabeth DePass, who became his third wife and bore him seven of his eight children. At that time, he

was working with Chemical Hall, a pharmaceutical company owned by Lauriston Charles Nunes, selling drugs and poisons to drug stores in Kingston. Disillusioned by the lack of opportunity in Kingston and by the difficulties created after the earthquake, Richard moved to Mandeville, Manchester to start his own business in mid-1920.

The original store was located at 25 Manchester Road, on land owned by his wife's family. There he created Mandeville's first Drug Store. He named it the "Manchester Drug Store". It proved to be

a strategic location in this small but growing community, directly opposite the market. His clients were mainly entrepreneurs and farmers who journeyed from near and far to the local market to do business.

SPANNING GENERATIONS

When Richard Henry Haughton died in 1927, Elsie Bailey succeeded him as manager until Dudley Arlington Seymour Haughton, his eldest son, qualified as a druggist and took over the business in 1928.



This classic photograph taken in the mid-1920s shows the founder of the original Manchester Drug Store, Richard Henry Haughton and his wife Ida Margaret Elizabeth DePass Haughton. The Haughton family started the drug store in the centre of Mandeville, Manchester in 1920 and it has evolved into Haughton's Pharmacy as it is known today in 2020.

CONGRATULATIONS
to *Haughton's Pharmacy* on



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Haughton's Pharmacy – Pivoting towards a Future of Health & Wellness A Message from Francine Haughton - Director Haughton's Pharmacy

Continues on Page 10...



**Francine Haughton -
Director Haughton's Pharmacy**

As a fourth generation Haughton, it a distinct privilege and honour to play my role as I guide the family business in its centenary year. This commemorative supplement highlights our partnership with Jamaica over these 100 years and recognises our service to the community of Mandeville and its environs.

My involvement in the family business began when I was a child. My sisters and I always had summer and Christmas jobs at the store when it was located in the centre of Mandeville, opposite the park and the landmark Mandeville Court House

**Haughton's Pharmacy former location at 18 West Park Crescent, Mandeville
(Photo Credit: Owen Minott, M.D.)**



I remember Christmas in particular, as Mandeville came alive on Grand Market night. It was always exciting as my sisters and I would have our particular work stations. Carolyn was in charge of gift wrapping, Nicole sold balloons to the kids and I was stationed in the cosmetics department. Notably, my sisters and I did not become pharmacists, which is quite unusual in our family as at least one pharmacist is in each generation since the business was established by our great grandfather,

Richard Henry Haughton in 1920. However, our parents encouraged us to study business, which we did. Carolyn pursued Marketing and Business Administration, Nicole did International Relations and Marketing, and I studied Management and Economics. We have all had the opportunity of working in the family business during the past four decades. During the late 90s and early 2000s we operated four pharmacies – in Mandeville, Old Harbour, Spanish Town, and Kingston.

*Congratulations to
Haughton's Pharmacy
on their 100th Anniversary*

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tradition n. 1.

Opinion or belief or custom handed down, handing down of these from ancestors to posterity esp. orally or by practice.
(THE CONCISE OXFORD DICTIONARY)

We believe in tradition.

That's how our forefathers laid the foundation on which we built. We carry on traditions because many of these are good habits which have stood the test of time; *and we believe in these traditions.*

Trust in traditions, such as the tradition in health care delivery started in 1920 by the late Richard Henry Haughton (Chemist & Druggist), carried on by his son Dudley Haughton, grandchildren Patricia, Marion and Stafford, and now great-grandchildren Carolyn, Francine and Nicole, guarantees for our customers a service which continues to mellow in its never ending quest for excellence.

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Haughton's Pharmacy – Pivoting towards a Future of Health & Wellness

A Message from Francine Haughton, Director Haughton's Pharmacy

Continued from Page 9...



Haughton's Pharmacy, Shop # 1
Caledonia Courts Plaza, 29-31
Caledonia Road, Mandeville

The decade of our 80th year proved most challenging, therefore, a strategic decision to restructure the business took place and today, in our 100th year, we proudly operate a boutique pharmacy located at Shop #1, Caledonia Courts Plaza, 29-31

Caledonia Road, Mandeville. Dad still offers his personalized service and advice to our customers as he attains his 55th year as a Pharmacist in 2020.

We have expanded our footprint through our island-wide prescription delivery service and most recently, we added the services of Western Union and Bill Express to better serve our customers and the wider Manchester

community with seamless access to bill payments and remittances. Our money services location is conveniently situated next door to the Pharmacy at Shop #2 Caledonia Courts Plaza.

As we face the challenges of a global pandemic, we are confident that a Covid-19 vaccine, at the advanced stages of development, will be available in 2021. It is the pharmaceutical

community which global populations will rely on for its availability and delivery. Haughton's Pharmacy is ready to play its part as we stay true the tradition of apothecary and dispensing for generations to come.

*We pledge to honour our legacy of
 Family ~ Pharmacy ~ Tradition as
 we move towards a future of Health &
 Wellness.*



Meet the Haughton's Rx Team (L-R) Rainie Fisher, Shantel Williams, Stephan Daye and Rushele Robinson smile for the camera at the over-the-counter (OTC) department with Company Director, Francine Haughton.

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 on the
Milestone Achievement of 100 years

**A Message from Dr. Radcliffe Goulbourne Registrar, the Pharmacy Council of Jamaica
Continues on Page 12...**



**Dr. Radcliffe Goulbourne
Registrar, The Pharmacy Council
of Jamaica**

Congratulations to Haughton's Pharmacy in celebrating 100 years of service to the people of Jamaica, Mandeville, in particular. This

is indeed a significant milestone and epitomizes the value of solid succession planning, family cohesiveness, and dedication in providing pharmaceutical care for the protection, health and wellness of its clients for a century.

Pharmacy like many other professions have been faced with numerous challenges and to have arrived at this juncture bears testimony to the resilience, steadfastness and commitment to service by the management and staff at

Haughton's Pharmacy.

In the new and emerging economic environment there are many changes that will impact the way business and the profession is practiced. In this

new paradigm, pharmacists should utilize their expanding knowledge and deepened awareness to ensure better outcome and improvement in their clients' care and quality of life.

A Message from Dr. Ernestine Watson President of the Pharmaceutical Society of Jamaica



that the service provided by Haughton's Pharmacy has made an indelible mark on not only the community but has contributed to the history of the Society and the profession in Jamaica and has developed a name for being a family tradition of Dispensing and Caring.

This art of dispensing and caring for the sick has no doubt been passed onto many student pharmacists who would have been mentored by generations of Haughton's. The Society is also very pleased to recognise Mr Stafford Haughton as the first pharmacist to serve as a member of parliament in Jamaica.

As a professional body we commit to work with the healthcare community to make the new frontier of pharmacy

one that brings optimal health outcomes for all. It is significant that the Society is also hosting our 35th annual conference, virtually, November 27 – 29 2020, under the theme "Pharmaceutical care 5.0: Creating a New Frontier."

It is my pleasure and honour to extend on behalf of the executive and members best wishes and hope for many more years of dedicated and excellent service to the Mandeville community and the pharmaceutical industry. Your hard work and example of meeting the needs of those you have served over the last 100 years qualifies you to be titled a pharmacy tradition in Jamaica.

May you grow in strength as you serve. May the Lord continue to prosper all your undertakings.

The Pharmaceutical Society of Jamaica (PSJ) extends congratulations to the Management and Staff of Haughton's Pharmacy, The Haughton's Family and all their faithful clients on the celebration of 100 years of service to the Mandeville community and the profession of pharmacy. Of great significance is the fact that Haughton's Pharmacy is older than the Society itself which is in our 92nd year. It is evident

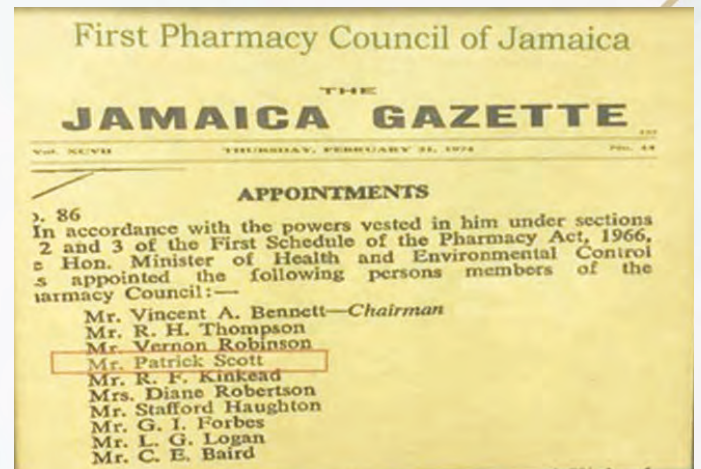
A Message from Message from Dr. Radcliffe Goulbourne Registrar, the Pharmacy Council of Jamaica

Continued from Page 11...

With efficient and effective operating systems, adherence to legislative changes and conscientious professionals, Haughton's Pharmacy will continue to provide quality pharmaceutical care to all its customers.

The Pharmacy Council salutes you for a job well done and wishes for you continued success as you trod along the path of caring, sharing and providing service as this is yours to give.

'Pro Bono Public'



This certificate shows members of the First Pharmacy Council of Jamaica: the members were Mr. Vincent A. Bennett (Chairman), Mr. R.H. Thompson, Mr. Vernon Robinson, Mr. Patrick Scott, Mr. R.F. Kinkead, Mrs. Diane Robertson, Mr. Stafford Haughton, Mr. G.I. Forbes, Mr. L.G. Logan, and Mr. C. E. Baird; some of whom are still involved in the pharmaceutical industry today.

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Congrats
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Congratulations to

Haughton's Pharmacy

on your **100**th Anniversary.

PHARMACY IN JAMAICA - A PERSONAL PERSPECTIVE

Continues on Pages 14, 15 & 16...

By Stafford Haughton – Dip Pharm (C.A.S.T.), RPh, MPS, JP

A young Stafford Haughton



I am a third generation pharmacist. I still actively practice our noble profession and look forward to each day at our community pharmacy as if it was my first day. My daughter, Francine Haughton, took over the business in 2009 and I am proud to say, "I now work for my daughter."

My grandfather was the late Richard Henry Haughton, Chemist & Druggist, who worked for Lauriston Nunes's company, Chemical Hall, an Importer & Distributor of pharmaceutical galenicals and products in the early 1900s.

My father, the late Dudley Arlington Seymour Haughton, Druggist, obtained his license in 1928. This was after the death of R.H. Haughton, who had moved to Mandeville in 1920 to set up Mandeville's first drug store. Dudley was doing his apprenticeship when his dad died. Therefore, the late Amy Bailey was the licensed duty Druggist at Manchester Drug Store until my dad's apprenticeship was completed.

Since my school days, I still have vivid memories of the drug store business. As a school boy, I recall visits made by my dad to drug stores in Kingston to make wholesale purchases

and to share valuable time with his professional colleagues. I met the owners of Hidalgo's, Kinkead's, Times Store, Hercules Agencies, Ayrton's Distributors, Adolph Levy & Co., Bryden & Evelyn, GraceKennedy, Cecil B. Facey, H.D. Hopwood, A. Leonard Moses (appliances) and many others. The fragrances of the drug stores are still imprinted in my memory. The oils, the herbs, the powerful liniments made with Liquor Ammonium Fortis and Methyl Salicylate all bring a smile to my face. Also, a child's love of sweets more than overflowed as I savoured the variety of confectionery on display at Hidalgo's and Kinkead's.

Fast forward to Manchester High School days and coming to help mom and dad at the drug store after school. I watched every detail with keen interest. How the powders and herbs were neatly wrapped, labelled and packaged was intriguing. Popular

drugs were Epsom Salts, Glauber Salts, Iodoform, Boric Powder, Borax, Alum, Senna Pods, Senna Leaves, Gum Aloes, Irish Moss, Gum Arabic, Isinglas, Asafoetida, Frankincense & Myrrh, Sulphur ppt.

It certainly was a positive learning experience. There, at the drug store, I began to understand the potential of the drug business. My dad was always up-to-date with happenings in the retail drug store business. I learned the names of the prominent manufacturers such as Pfizer, Parke Davis, Glaxo, Eli Lilly, May & Baker, ICI, Seven Seas, Beecham Research, Boots etc.

In 1950, Dudley Haughton seized the opportunity to expand his thriving business into a larger location. This expansion came against a background of the westernization of retail/community drug stores.

Congratulations

The entire Ljekarna Limited family takes this opportunity to applaud Haughton's Pharmacy on achieving this major milestone. May God grant you continued success.



PHARMACY IN JAMAICA - A PERSONAL PERSPECTIVE

Continues on Pages 15 & 16...

By Stafford Haughton – Dip Pharm (C.A.S.T.), RPh, MPS, JP

The new nomenclature was 'Pharmacy'. Dad opened Haughton's Pharmacy, his second location, at 18 West Park Crescent, Mandeville.

Over the years the terminology of the profession evolved as follows: Apothecary Shoppe (apothecary/ Chemist); Drug Store (Druggist/ Chemist) and now Pharmacy.

My next step was Pharmacy School at C.A.S.T. (College of Arts, Science & Technology). Our first day was on January 06, 1962. I was accepted for the first batch of some 13 or 14 students to be trained as Pharmacists to the Diploma level in a formal college environment.

Some of the names of this pioneer batch of pharmacy students are: George Shim (retired-now in Miami), Alfred Tenn (Tenn's Pharmacy, Spanish Town), Joan Melbourne-Neil (Fairhaven Pharmacy, Trafalgar Road), Molly Haynes (USA), Joy Grant-Charles (of netball fame - Kingston),

Joan Thomas (California, USA), Dahlia Foster, Vincent Bennett Jnr (deceased), Stephen Jones (deceased) and myself. All graduated with the exception of Joy Grant who moved on to greener pastures at the end of our 2nd year.

George Shim owned a pharmacy named 'Pharmaceutical Centre', located near the corner of Laws Street and East Street (near South Parade). He was not a Pharmacist and therefore he chose to enter this first pharmacy course offered at C.A.S.T. He was a solid family man with a big, big family. He took his responsibilities seriously and is singularly responsible for many of us pharmacy graduates. He lived upstairs 'Pharmaceutical Centre' and opened his home to those of us who needed to study together. Many a night would find us 'burning the midnight oil' at George's home, pouring over our lessons and 'fed' if necessary by his wife 'Dambi' (her pet name).

George Shim was one of the first pharmacists to use self-adhesive prescription labels and also the first to type the patients' instructions on each label. Thank you George for the high standards your life demonstrated for us.

Stephen Jones worked as a night auditor at Jamaica Omnibus Services (J.O.S. aka "Jolly Joseph") to pay his way through Pharmacy School. He rode a motorcycle to C.A.S.T.

Junior Bennett drove a large green Pontiac (2-door) to class. In order to guarantee that this privilege was maintained, he worked at his dad's factory every weekend.

Junior, Stephen and I were inseparable.

At that time, the legal system for the pharmacy / drug store business was controlled by the Drugs & Poisons Control Board of the Ministry of Health. The intimate working relationship

between ministry technocrats, the Pharmaceutical Society of Jamaica (PSJ) and the Government had been closely observing international pharmaceutical trends. The demand for very high standards in the profession was evident. This included pharmacy education. The MOH, the PSJ and the GOJ never looked back. Today, our profession continues to benefit as we make sure and meet these high standards. Indeed, Pharmacy in today's Jamaica meets First World Standards and is always striving to improve on these.

Today, it is mandatory (by law) that Pharmacists island wide achieve twelve (12) Continuing Education (CE) points annually in order to practice this profession.

The high standards achieved at these CE's ensures that pharmacists are in close intimate contact with our profession.

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Congratulates

Haughton's Pharmacy

on **100** years

of outstanding service to Jamaican consumers.

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PHARMACY IN JAMAICA - A PERSONAL PERSPECTIVE

Continues on Pages 16...

By Stafford Haughton – Dip Pharm (C.A.S.T.), RPh, MPS, JP

Our start at this formal level certainly did not go unnoticed. Not only was our progress monitored by the MOH, but also, the active executive of the PSJ, impressively led by the effervescent Vin Bennett (father of Junior Bennett) of Bennett's National Laboratories on Spanish Town Road, and personally embraced us students. We were invited to sit in on all monthly PSJ meetings at St. Luke Methodist Church Hall on Elgin road, off Lyndhurst road, near Carib Theatre in Cross Roads. It was at these meetings that we met Pharmacists such as the enigmatic Jeff Thompson, the dapper, well-spoken Lloyd George Logan, the super-efficient, no nonsense C. Aleen Gray (PSJ Secretary), the progressive, astute businessman Richard Frank 'Dick' Kinkead, Von Herman Ferguson (founder and CEO Hercules Agencies), the no nonsense George Currie of the D&PC board, his fashion conscious wife Ethlyn Currie,

tall and stately Canute 'Ken' Baird and the new kid on the block, Lester Woolery.

In fact, for me and my cohorts, every time we connected with our senior, experienced colleagues it was simply fascinating. Both male and female pharmacists welcomed us to the profession. Obviously they believed in their vision and we trusted their judgment.

Guided by Vin Bennett's astute leadership the PSJ staged annual Conventions starting in the early 1960s.

At the 1964 convention held at the swanky Sheraton Kingston hotel, I attended it with my father, Dudley. He won the gate prize, a trip for two persons on Eastern Airlines to Miami, Florida. Although Dudley was a passport holder, he had a fear of flying. Therefore, my mom (Lucille) and I made the trip in the summer of 1965.

PSJ Conventions have evolved to

high quality, great value summertime weekend retreats that are fully supported by our members and industry leaders.

C.A.S.T. was truly a great experience. The Pharmacy students were welcomed wholeheartedly by all the disciplines being taught there. We joined the Students' Union, dined at the Farquharson Hall cafeteria, enjoyed not only the monthly Friday night fetes, but also the 'cool', safe, fun-filled walk to Half-Way-Tree to get home; or for those of us who lived further afield; to catch the "Jolly Joseph" buses that ran every hour on the hour between midnight and 5am in the morning.

The Department of Pharmacy was fully integrated in the faculty of Science & Technology. Our department head, Bernard Towlson of British heritage, hired by C.A.S.T. from his previous education posting in Ghana, West Africa, is certainly one

of the reasons Pharmacy in Jamaica has strong educational roots. Bernard Towlson gave us a confidence that continues to ensure an understanding of the ebb and flow of this dynamic profession.

All our lecturers went the extra mile to help us learn the vital details, opportunities and changes happening in Pharmacy.

Hopeton Gordon (Zoology and Pharmacognosy); Mrs. M. Bruce (The Art of Dispensing); Irena Cousins (Physiology); Mr. Keith Morrish (Pharmaceutics); Henry 'Medicanja' Lowe, the Research & Development Scientist; I could go on and on.

Our final internship was 3 months at UHWI Pharmacy and 3 months at KPH Pharmacy. At UHWI Pharmacy, Mrs. White challenged Vin Bennett, Stephen Jones and I to reorganize the storeroom that warehoused the pharmacy supplies.

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100TH
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Haughton's Pharmacy

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PHARMACY IN JAMAICA - A PERSONAL PERSPECTIVE

Continued from Pages 15...

By Stafford Houghton – Dip Pharm (C.A.S.T.), RPh, MPS, JP

The place was a mess. Mrs. White and this small team accomplished the entire task in 2 months. The time to dispense prescriptions was reduced because stocks were more readily accessible. This task certainly afforded me a massive respect for inventory control in a profession that continues to have a never-ending range of vital health care products; the result of conscious, aggressive Research & Development investments in the Pharmaceutical Industry.

My career in Pharmacy began on January 02, 1965 as a Quality Control Analyst Trainee at Federated Pharmaceuticals (FP) factory on Bell Road, Industrial Estate, Kingston. FP was owned and operated by Lepetit S.A. of Milan, Italy. The Managing Director of FP was Dr. Carlo Knight, a tall, slim handsome Italian gentleman. My boss was Dr. Isidoro Grunin, a tall, round faced, stocky South American Chemist from Argentina.

The cornerstone of FP's current tag line "Symbol of Quality" was laid from those early years. The Quality Control Laboratory had a 'state of the art' spectrophotometer that was used to conduct some extremely delicate analyses to ensure that every batch of finished product met world standards.

After 15 months at FP, my next factory experience was at Windsor Laboratories, Ashenheim Road, and Industrial Estate, owned and operated by H.D. Hopwood & Co. Ltd. The CEO, Herbert D. Hopwood, was a leading 'player' in the pharmaceutical, toiletries and consumer brands trade. He had close, impregnable ties with world brands such as Glaxo, Listerine, Schering-Plough (toiletries) and the Andrew Jergens Company, world leaders in high quality hand lotions. H.D. Hopwood also had his two sons, David and Stephen, in the business with him. David was the innovative thinker/entrepreneur and Stephen was the marketing manager.

Together, this team (with integrity, top brands, good management and a strong service-oriented staff) had achieved not only record sales in Jamaica, but had also cornered a larger market share by strategically exporting a wide range of toiletries and consumer merchandise to a 'virgin' CARICOM market. One of my finest achievements while I was there was to streamline the manufacture of Jergens

Lotion from a two-day process to make a 150 gallon batch of Jergens to a one day process.

Two years with Windsor Labs saw me moving on to my next experience. This was a one-year stint with Sterling Drug International at Central Village, St. Catherine as its Factory Manager. Sterling Drug was an international giant with factories in 59 locations worldwide. Two were in the Caribbean, Trinidad & Tobago and Jamaica. Sterling Drug was the company that branded Philips Milk of Magnesia, Cafenol for adults and children and the re-known Panadol brand, now owned by Glaxo Smith Kline (GSK).

By now you are asking, so when did you start your community experience at Houghton's Rx in Mandeville?

Dad died in May 1969. My older sister Olga Patricia and I inherited the Pharmacy in equal parts. At this time, I was a young married man with wife, Joan Elaine and baby Carolyn. We made a decision that I would resign from my Kingston job in order to continue the family business in Mandeville.

Over the years we have documented the history of Houghton's Pharmacy. However, I would like to highlight the role Dudley Houghton and Houghton's Pharmacy played in central Jamaica in ensuring that mastitis in dairy cows was brought under control.

There was a sudden outbreak of this infection of the udders of dairy (milking) cows. This problem threatened our milk production. Beecham Research Laboratories (UK) had patented the antibiotic Penbritin and some others. Beecham designed a special application for veterinary use to cure this infection. Dudley and Houghton's made sure adequate supplies were available to our farmers. The farmers in turn got it (on a veterinarian's prescription) in time to ensure their cows continued to be disease free. Over several years Houghton's was the premier source of veterinary treatment in Mandeville and central Jamaica.

Two significant happenings over the years were meeting Glen Christian (1977) and Doug Halsall (about 1983). Today both gentlemen are individually playing leading roles in moving our profession closer to world class standards. Glen Christian's Cari-Med, Kirk Distributors and the recent acquisition of Federated

Pharmaceuticals (FP) places this group of companies as the pharmaceutical market leader in the Caribbean. Doug Halsall's Advanced Integrated Systems (AIS) is the organization that controls the automation and management of Jamaica's health insurance card system, both for the National Health Fund (GOJ) and the private sector. AIS through Doug Halsall and his team are pioneering electronic prescribing in Jamaica.

Jamaica's Information Technology progress in retail pharmacy and the role played by Houghton's Pharmacy and other Pharmacists is important to mention. Rita Canton, formerly Oxford Pharmacy, was the first pharmacist to invest in a system that used a computer to print prescription labels. (Remember, George Shim of Pharmaceutical Centre typed prescription labels using a Remington type writer.)

In late 1989, Claudette Kelly-Ellis (K's Pharmacy), a former Pharmacist at Houghton's Pharmacy in the early 1980's, called me and said she had Stephen Chang of Innovative Systems design for her pharmacy a system that not only printed prescription labels, but also had an inventory control aspect and other accounting features. Within a week I stopped by K's Pharmacy and Claudette demonstrated it. I was fascinated. The Lindsey system was born courtesy of Claudette's novel thinking.

Houghton's Pharmacy approached Innovative Systems and within a short time we made our investment in retail pharmacy Information Technology. As the years went by I became more curious about Information Technology making the dispensing more efficient and faster at the Pharmacy. At that time the only Health Insurance Provider was Blue Cross and claims had to be manually written and submitted in duplicate within 90 days. This was time consuming. A year or so later, I met with Douglas Dacosta to upgrade the pharmacy software. Between

Houghton's Pharmacy, Doug Dacosta and his young aide Arthur James, Pharm-Partner was born and became the first pharmacy system authorized by Blue Cross Jamaica to authenticate printed insurance claims. Blue Cross gave its authorization after three months of submitting together both manual claims that were matched with Pharm-Partner printed claims. Today there are several retail pharmacy systems in Jamaica. However, Pharm-Partner Plus (A.E.J & Associates) still controls over 50% of the market share.

Finally, our profession is witnessing an interesting journey from galenicals to pharmacokinetic standardized pharmaceuticals. We see an extremely high market profile for herbal medicines, natural health products and aromatherapy. Cannabis preparations are here to stay thanks to the pioneering efforts of Dr. Manley West, Dr. Alfred Lockhart, Dr. Feng, Dr. Henry Lowe, several Jamaican farmers, scientists, legal minds, technocrats and workers. As we continue to work together, there's a whole new future to invent!

**By Stafford Houghton – Dip Pharm
(C.A.S.T.), RPh, MPS, JP
Chief Pharmacist and 3rd Generation
- Houghton's Pharmacy
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1961 and Head Boy
C.A.S.T. - Class of 1964
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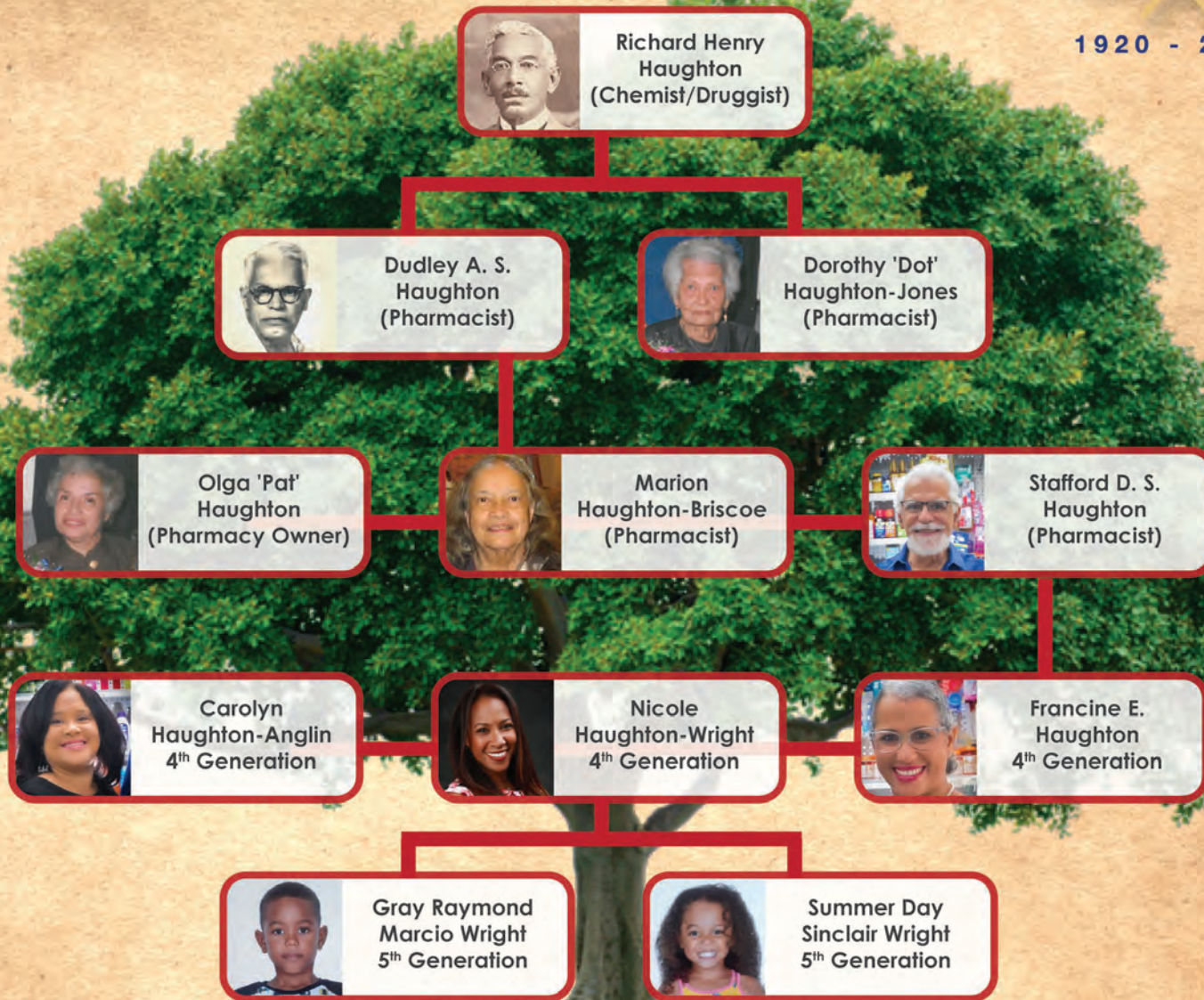
**Chief Pharmacist, Stafford
Houghton, is flanked by his
daughters Carolyn Houghton-
Anglin and Francine Houghton,
inside Houghton's Pharmacy located
at Caledonia Courts Plaza, 29-31
Caledonia Road, Mandeville.**



Family Tree



1920 - 2020



Five Generations Strong

First Generation

In 1920, Richard Henry Haughton, chemist/druggist and businessman started the Manchester Drug Store at 25 Manchester Road in Mandeville. He recruited his eldest son, Dudley, to assist him. Richard died in 1927 having been a druggist for 42 years.

Second Generation

Dudley qualified and took over the business in 1928. His sister, Dorothy joined him at the Manchester Drug Store in 1951 when Dudley opened his second establishment at 18 West Park Crescent, Mandeville. This second store was named Haughton's Pharmacy.

Third Generation

In 1954, Dudley's second daughter, Marion qualified as a pharmacist. She worked at Haughton's Pharmacy for a short period and then joined the Drugs and Poisons Control Board of the Government of Jamaica to become its first female Drug Inspector.

When Dudley became ill in 1962, his eldest daughter Patrica returned from England and under his guidance learned the family business. In 1964, his youngest son Stafford graduated from the College, Arts, Science and Technology (C.A.S.T) as a pharmacist. He joined the family business in 1969 upon the death of his father.

Fourth Generation

Carolyn, Francine and Nicole – Stafford's daughters – are continuing the family business as Haughton's Pharmacy celebrates 100 years in 2020. The business has recently expanded and now offers a Western Union and Bill Express agency as well as island-wide delivery service, Haughton's House Call.

Fifth Generation

Nicole has two young children, Gray and Summer who it is hoped will become a part of this family tradition and will continue the Haughton's legacy for years to come.

R_x Origin of the Rx Symbol

In ancient times, the first directions for the composition and use of medicine (prescriptions) were written by physicians in Latin and addressed to the god of medicine, Jupiter.

These prescriptions were captioned Recipe (pronounced re-ki-pae) Jupiter, which translates as Receive Thou Jupiter; thereby requesting a blessing from Jupiter that the prescription be dispensed in the best

way possible for the healing of the person for which it was prescribed.

Recipe Jupiter was a lot of letters to write, therefore, the prescribing physician began to abbreviate it with the letters "RJ". Soon, loose penmanship of the prescribing physician had the "J" crossing the forward stroke of the "R". This resulted in the caption appearing to be an "R" and an "x". Thus, the symbol "Rx".

Haughton's Pharmacy Staff



Mrs. Joan Haughton,
Supply Chain Manager



Stafford Haughton,
Chief Pharmacist at
Haughton's Pharmacy,
attends to the
prescription needs of its
loyal customer, Norman
Manley.

Mr. Francois La Hee shares Pharmacist duties at Haughton's Pharmacy. He is ready to greet you warmly at the Public-Private Prescription (PPP) counter where Drug-Serv prescriptions are processed. Haughton's Pharmacy is one of the public-private partners with the National Health Fund offering the PPP programme.



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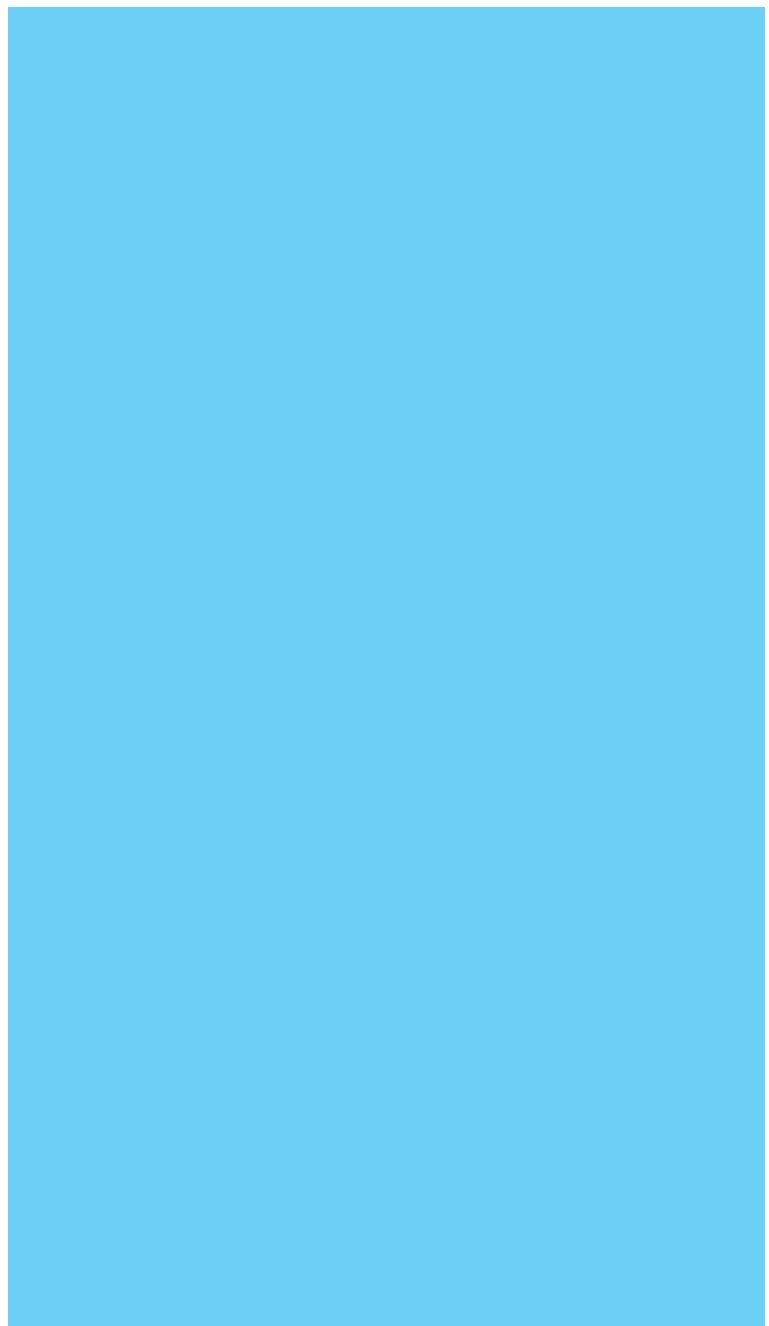
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FROM

DEPARTMENT STORE
MANAGEMENT & STAFF
MANDEVILLE BRANCH

The Other-side to the Haughton's Legacy

Continues on Page 21...

By Dudley C. McLean II

Located on the northern side, towards the West Door of the Mandeville Parish Church is the grave of Dudley Arlington Seymour Haughton. Dudley was born in Kingston on 22 January 1899 to parents Richard Henry son of Richard Forbes Haughton and Alice Maud, daughter of James B. Gibson. The elderly Mr. Haughton was a Dispenser, and when their son Richard was registered on 2 March 1899, three locations were listed under dwelling and place of birth, that is, Eureka Drug Store - Wellington Street, Brown's Town and Kingston.

What is the significance of such a registration? Not many families can trace one hundred years of tradition, much less to uphold the contribution of its family's name to society. The

late Dudley A.S. Haughton was a member of the Mandeville Parish Church and served on its Committee, while he was actively involved with the running of a Pharmacy that proudly bears his name. His parents were also members of the Anglican Church, and were married at St. George's Anglican Church, Kingston, 6 April 1896. Three years later, Alice Maud died 17 September 1899, when her son Dudley was only nine months old. Haughton the Elder married Ida Margaret Elizabeth daughter of Philip DePass 23 April 1908 at the Mandeville Parish Church. The Marriage registration had Dudley's father as a Druggist at the time.

Dudley's siblings were all married in the Anglican Church with the exception of his own marriage to

Lucille, daughter of Zachariah Sinclair at Holy Trinity Church (now the Cathedral of the Most Holy Trinity) in Kingston on 11 April 1928.

The names of the other siblings were: Olga Daphne married Jacob Anthony, son of Jacob Brandon, 27 August 1937, St. Andrew Parish Church.

Nona Eileen married Haig, son of Herbert McNamee of Christiana, Mandeville Parish Church 25 February 1940

Dorothy Elaine married Arthur Wilfred, son of Enos Jones, Mandeville Parish Church 7 January 1941.

Ronald Ivor married Vida Antonia, daughter of Henry Darling Hill, St Michael's Church, Victoria Ave., 29 April 1942.

Milton Everard married Joyce Constance, daughter of Alfred Martin, 9 February 1949 St. Luke's Church,

Cross Roads.

What's in a name

The Haughton name was not just about the provision of medicine for the body (physical), but also for the soul, as one member, an uncle of Stafford, Ernest Roy DePass Haughton was a "clerk in Holy Orders," that is, a priest of the Anglican Church and a graduate of St. Peter's Theological College. He was ordained a deacon in 1932 by the Most Revd. George Hardie, Archbishop of the Church in the Province of the West Indies (CPWI).

Fr. Haughton was assigned the Kew Park Cure in the parish of Westmoreland.

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The Other-side to the Houghton's Legacy

Continues on Page 21...

By Dudley C. McLean II

He married Ida May, daughter of Daniel Humphrey, 1 August 1935 at St. Michael's Church, Kingston. She died five years later at Kew Park, on 5 August 1940 at age 29. He later married his second wife Millicent Leonora, daughter of Henry Darling Hill on the 17 September 1946 at St. Peter's College Chapel, Cross Roads, and the couple returned to the Kew Park rectory in Westmoreland to live.

As a priest, Fr. Ernest aka Ernie, was one who was greatly underrated and misunderstood, but nevertheless a man who was strong enough to stand up for his convictions, and would never shirk responsibilities.

He had a legal mind, and perhaps could have excelled as an attorney, and could easily have been a specialist in Canon [Church] Law. His services were constantly sought by the diocese of Jamaica to act as Diocesan Secretary, and to speak to theological students. He was a good administrator and had a sense of humour, which was unmatched by that of any other priest, full of joy and a great zest for life.

The late Canon K.D. Carnegie once described Ernie as "one of those Parsons ... who lived in Darliston with his wife and children under some of the most austere conditions. He never complained, he kept his lot, he had a vocation to the Priesthood and he gave himself completely to God, to be used in God's service in whatever way he saw fit.

Ernie belonged to a family with proud traditions. The church might not have given him "preferment" like "his contemporaries," but he came from a family that valued sacrificial service above that of

self. The example of his father's and grandfather's service as a Druggist required travelling to different locations to ensure that customers were satisfied. Service above the comfort of self was a duty, as they journeyed from one location to another. As a humbled priest, Ernie learnt from his parents the importance of dedicated commitment to one's task, qualities that should be emulated in the twenty-first-century church. He died February, 1970, the year after his brother Dudley.

Dudley C McLean II is a former employee of Houghton's Pharmacy (Publishers of South Coast Reporter); and is Executive Director of Asociación de Debate Bilingüe Xaymaca (AdebateX), promoting debating in Spanish in high schools. Send comments to the Observer or dm15094@gmail.com.



Ida DePass Houghton (seated centre) surrounded by her children, standing (L-R): Ronnie, Olga, Carl, Dot, (seated L-R): Dudley, Nona, Milton 'Ever', and Ernie. (Circa 1930s).



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5th Generation Haughton's "Kid-trepreneurs" : YUMZ Cookies



Gray Wright

Six year old Gray and four year old Summer - 5th generation Haughton's - have started their own kids cookie business "YUMZ". With the help

of their mum, Nicole Haughton Wright, they are baking cookies for friends and family. With steady orders their cookies are reaching far and wide. YUMZ

chocolate chip and sugar cookies are available at Haughton's Pharmacy - Mandeville and orders can be placed on Let's Eat 876 on IG.



Yumz Cookies



Summer Wright

Memories of a Granddaughter

Richard Henry Haughton was for us a painting hanging in our house. As children we were a bit scared of his eyes which followed us around the room. He died long before we were born but over the years, we were told the story of his life, and we came to understand Richard Henry set the high standard by which the family would live and thrive.

He worked very hard to ensure his

children got a good education and they all excelled. The importance of a good education has been the family mantra for the last hundred years.

The love of family was also instilled in us. We learned early family came first, and although Richard Henry's eight children did not always get along, (they were headstrong, very opinionated, and always right) Love healed all.

I look back on my early memories of the Pharmacy (in those days it was called the Drug Store) with great fondness. I still remember the smell of the store. There was always something being pounded and mixed as drugs did not always come prepacked as they do today. Hugs from Uncle Dudley, being fussed over by Aunt Dot, comic books and peppermint sticks were all a part of

our visits to Mandeville. The store no longer smells like it did back in the day. However, I still get hugs from Stafford, but alas no comic books or peppermint sticks.

The tradition of hard work and service is still alive and well in the store today, and I am very proud to be called one of the Haughton girls.



Stafford Haughton presents Dot Haughton with an award of appreciation at the Haughton's Pharmacy's 80th Anniversary Awards function held in November 2000, looking on is Pat Haughton.



Grandchildren of Richard Henry Haughton smile for the camera: Standing second from left: Stafford Haughton, Hope Campbell, Malcolm Jones, Fern Rodmell, & Michael Haughton, are joined by their cousin on their maternal side, Julian Pearson (far left). Seated L-R: Judith Gentles, Jennifer Grahame, Carlene Ramprashad & Dawn Phillips.

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Tribute to Dudley Haughton c/o Haughton's Pharmacy

I first met Mr. Dudley Haughton while travelling as a Pharmaceutical Representative on behalf of Cecil B. Facey in the mid-fifties. At the time Haughton's Pharmacy was located in Mandeville square beside the Bank of Nova Scotia.

Mr. Haughton was an

honourable businessman who was soft spoken with a unique sense of humour. Stafford his son reminded me that his father was always the first to try new drugs as soon as they became available.

Dudley Haughton played a major role in the milestone and history of Pharmacy

in Jamaica. It is my pleasure to express these few words on behalf of an outstanding gentleman and Pharmacist.

**From: Bunny March
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Dudley Haughton, 2nd generation pharmacist holding his eldest grandson, Robert Haughton, at the family home on Newleigh Road in Mandeville, circa 1950s.

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Tribute to Lucille Haughton, family Matriarch

In its 80th year of operation in 2000, Haughton's Pharmacy hosted a Long Service Awards ceremony to show its appreciation to its staff members. The family gathered for a photo op Standing (L-R) Mrs. Joan Haughton, Mr. Stafford Haughton, Ms. Simone Haughton, Mrs. Hope Campbell, Dr. Ivor 'Johnny' Campbell. Seated (L-R) Ms. Francine Haughton, Mrs. Carolyn Haughton-Anglin, family matriarch Mrs. Lucille Haughton, Mrs. Nicole Haughton-Wright, Mrs. Dorothy 'Dot' Jones and Ms. Pat Haughton.



The Haughton family matriarch, Lucille Haughton (seated in the centre), was a centenarian who celebrated her 100th birthday in March 2001. She lived a long, happy life and passed away in February 2005, three weeks shy of her 104th birthday. Here she is enjoying her 100th birthday surrounded by loving family members.

Memories of My Mother Marion Briscoe

By Damion Briscoe

Marion, the third of seven children of Dudley and Lucille Haughton, excelled in school and was noted as a bright student - she eventually went on to become a licensed pharmacist like her father and grandfather. As a child growing up in Jamaica, I became aware at an early age that she took great pride in Haughton's Pharmacy. It was hallowed ground. Yes, there were stories and whenever she reflected about working at the pharmacy; it was always with a great smile, a warm fondness and love of

working with her siblings. She was fiercely independent, a trailblazer and was proud to be the first woman ever to hold the position of Drug Control Inspector in Jamaica at a time when it was more common for women stay at home and raise a family.

When we immigrated to Canada in 1976, Marion eventually accepted a senior position with the Ministry of Health in Toronto and remained very dedicated to her work until her retirement.



(L-R): Lester Woolery (MOH), PSJ President Vincent Bennett (Snr.) and Marion Haughton-Briscoe (Drug Inspector) smile for the cameras at the 3rd Annual Pharmaceutical Convention at the College of Arts, Science & Technology (C.A.S.T.) compliments of Windsor Laboratories Ltd. in December 1965.

SOUVENIR PHOTO, THIRD ANNUAL PHARMACEUTICAL CONVENTION, Dec. 65 C.A.S.T. COMPLIMENTS OF WINDSOR LABORATORIES LTD. MANUFACTURERS OF ST. JOSEPH'S PHARM.

Fondest Memories of Aunty Pat

Olga Patricia Haughton, or Aunty Pat as she was affectionately known to us girls, was a business stalwart in her own right. She was the backbone of Haughton's Pharmacy. At a young age we saw what it meant to be a working woman and business owner. She was a spinster and we were by extension her "children". She inculcated in us values of fairness and accountability, to never shun from one's responsibility, and to always step up to the plate to face the challenges ahead in a practical and pragmatic way.

She always ended a laugh with "right-o, right-o"! She encouraged us in our education and in getting to know the business, and supported us in our endeavours.

One of our fondest memories of her was going to Negril as children in the 1970s when Aunty

Eleanor visited from the UK with her children. We spent a fun-filled weekend on the beach, and strangely enough on one morning being awoken to the noise of the mosquito vector control fogging trucks. It was quite an adventure! Aunty Pat worked hard and she enjoyed the down time when she could. Her memory forever lives in our hearts.

~ **Francine Haughton (Business Owner & Company Director) & Carolyn Haughton-Anglin (Business Development Manager)**

My Memories of Aunty Pat have her sitting in the back of the dispensary at 18 West Park Crescent and doing payroll and giving me my little brown envelope at the end of the week with my holiday pay. I was always excited when it was full of coins

as I thought that I was getting more money than when it was only paper money inside. So she would happily fill my envelope with coins to please me. That was the type of person she was. Consistent, loyal and caring. She was my godmother and had no children of her own so she made me feel very special like her own child. She loved the pharmacy and was always at work. My daughter, Summer, as a baby had a keen resemblance to Aunty Pat and when I would take her into the pharmacy staff and customers would comment "Miss Haughton" which was so endearing to me. I also remember her taking us for drives in her Ford Maverick and she had a great fondness for her beloved German Shepherd doggies.

~ **Nicole Haughton-Wright (Marketing & Social Media Manager)**



Olga Patricia Haughton.

Olga Patricia Haughton behind the OTC counter at Haughton's Pharmacy, whilst the cashier attends to a customer. Circa 1973.



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When a certain well-known Pharmacist in a rural town died, his youngest son, also a Pharmacist, not only inherited his business but also a small group of senior citizens who received weekly allowance from his father.

Not long after, the old drug store was demolished and within a year a modern two-storey pharmacy stood in its place.

Shortly after the opening, while waiting for my prescription to be filled I noticed an old man shuffling into the pharmacy. He used

a walking stick and carried an old straw basket which kept knocking the bottles of patented medicine off the neatly arranged shelves as he made his way to the prescription centre to receive his weekly allowance.

He then requested six pence worth of healing oil, and was promptly told by the young Pharmacist that it was not retailed again, but he could purchase a full bottle. The old man replied indignantly: "Yu fe sell it. Yu fadder before yu did sell it retail, an' not because yu so establish now...call oona self pharmacy, yu fe sell it. Yu fadder would cry shame at yu!"

With that outburst, a whimsical smile crossed the young man's face – (was it not the coins of the little which had made it possible for him to expand in this manner) – and taking a bottle of healing oil from the shelf he collected five cents.

The old man then made his way out of the air-conditioned, carpeted pharmacy into the sunshine, knocking some of the bottles off the shelves with his basket as he went.

Contributed by Marion Haughton-Briscoe

(Copyright- The Gleaner Company 1976.)

A Message from Osric Stephenson, Director Stephenson's Flowers

Congratulations on the Achievement of an Exceptional Business Milestone

I can still vividly remember meeting Mr. Haughton – more fondly referred to as "Doc" Haughton over 60 years ago. Having experienced frequent nose bleeding – my grandfather declared that he would take me to see the Chemist in Mandeville town. My real motivation was that Grandpa would also visit Mr. Chung at Coronation Restaurant and milk shake or ice-cream and cake would be on offer. Off we went and were greeted warmly by the Chemist. Grandpa explained my ailment, Mr. Haughton smiled and went about mixing some liquid substances

together and advised how to take it.

Remarkably, I cannot recall having any reoccurrence – "Doc" Haughton became the regular Drugstore to visit over the years. I subsequently met his son, Stafford, at Manchester High School where he became the most popular head boy, house captain and football captain. Stafford took over from his dad continuing the family lineage and household name and recognition.

Haughton's Pharmacy has become a Manchester institution and long may it continue to serve medication to its customers.



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Photo Highlight

Manchester High School Football Team circa 1958, Stafford Haughton, the team captain is kneeling second from the left.



Haughton's Pharmacy - A century of performance

As a youngster growing up in the town of Mandeville in the early 1950's, the name Haughton's Pharmacy always stood out as the number one pharmacy in the town.

Mr. Dudley Haughton, the owner and Pharmacist, was at all times ready to serve his customers.

A quiet, polite and respectful person, he made everyone feel welcome (even as little kids who were sometimes troublesome especially when buying sweets).

Situated at that time almost opposite the Mandeville Court House, the sign "HAUGHTON'S PHARMACY" could be seen from almost everywhere from Park Crescent, the centre of the town of Mandeville.

Hearty congratulations, Haughton's Pharmacy, on your century of outstanding performance!

Tribute by J.C. Swaby, c/o The Black River Safari.

Congratulations to Haughton's Pharmacy

on 100 fabulous years.

We commend you on your commitment to excellent service and wish you many more years of success.



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Haughton's Pharmacy opens Western Union and Bill Express Outlet in Mandeville

Haughton's Pharmacy now offers residents of Mandeville additional options for the accessing of remittance services with their newly opened Western Union facility. Located at Shop 2 Caledonia Courts Plaza, directly beside the Pharmacy, the new Western Union opened to the public on Tuesday, September 1st, 2020.

According to Francine Haughton, Company Director, "we heard the frustration of community members waiting to access their monies and saw this as an opportunity to diversify our business while solving a problem."

The new Western Union location will be open between the hours of 9:00 a.m to 5:00 p.m Monday to Saturday

and will also facilitate Bill Express payment services. Customers will also be able to sign up for direct transfers to their bank accounts.

Remittances are an important lifeline for families in Jamaica and account for the one of the largest inflows of foreign exchange for Jamaica -equivalent to about 16 percent of GDP. In 2019 remittances into Jamaica ranged from US\$166 million to US\$232 million monthly.

Haughton's Pharmacy is one of the oldest pharmacies in Jamaica celebrating 100 years of continuous operation this year. The business was first started in 1920 by Richard Henry Haughton, great-grandfather of Francine Haughton, and has remained in the family since.



Meet the Western Union team: Carolyn Haughton-Anglin, Monique Tracey, Amanda Campbell and Francine Haughton inside the WU outlet located directly beside Haughton's Pharmacy in Mandeville.



Francine Haughton (L), Company Director - hands over a Haughton's Rx 100th Anniversary goodie bag to the first customer to successfully complete a transaction at the newly opened Western Union outlet located directly beside Haughton's Pharmacy in Mandeville.

The Houghton Clan through the years

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Belair CSEC in Chemistry Award



On the occasion of Belair Schools 50th Anniversary in 2019, Belair School alum Francine Haughton (2nd left), Director of Haughton's Rx decided to offer an inaugural award in Chemistry to the top CSEC student at Belair High School at the June 2019 sitting of the exam. The ecstatic winner of the award who achieved Grade 1 in CSEC Chemistry is Miss Giselle Henry, now a CAPE student at the institution, with future ambitions to become a medical doctor. The presentation was made at Belair's Annual Prize Giving Ceremony. Also present were Mr. Deniel Walker CSEC Chemistry Teacher at Belair High School, and Mrs. Nicole Haughton-Wright, also a past student and Marketing Manager at Haughton's Rx. The 2020 recipient of the award will be announced shortly

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We Wish to Congratulate
Haughton's Pharmacy
on their
100th
Anniversary

THANK YOU!



To our suppliers, current and former staff, bankers, accountants, business partners and our customers we say a big "Thank You" as we could not have come this far without you. Gratitude is a must!

Congratulations
Haughton's Pharmacy
on your
100th Anniversary

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